

WAYS TO PAY YOUR RENT

Highland Residential offers a variety of different ways to pay your rent.

BANK STANDING ORDER

You can set a standing order up to pay your rent weekly, fortnightly, 4 weekly or monthly. Please use your online banking facility or we can provide a mandate for your bank to process.

OTHER OPTIONS



You can call us to make a payment over the phone using your credit or debit card. This service is available during normal office hours.

Call our team on 01463 701271 to make a payment.



Debt & Financial Advice Leaflet

This leaflet contains various sources of advice and information that you are encouraged to use if you are having financial difficulties.

To discuss your rent account please contact our Lettings Team on:

01463 701271

lettings@highlandresidential.co.uk

To make a direct payment to Highland Residential you will need the following details:

Account Name – Highland Residential (Inverness) Ltd

Account Number – 18539325

Sort Code – 83 23 10

Reference – Your account reference from your rent statement

Sources of Help and Advice

www.entitledto.co.uk – online free benefits calculator to find out what benefits you may be entitled to.

<https://moneymap.scot> – Citizens Advice Scotland site to help you find sources of support to increase your income, reduce your bills and ease the cost of living.

Citizens Advice Bureau – various offices in Highlands/Moray (www.cas.org.uk)

Alness	Market Square, Alness 01349 883333	Nairn	58 King Street Nairn 01667 456677
Golspie	Station Road Golspie 01408 633000	Elgin	6 Moss Street Elgin 01343 550088
Thurso	1a Beach Court Thurso 01847 894243	Inverness	29-31 Union Street Inverness 01463 237664
Aviemore	2 Inverewe, Grampian Road, Aviemore 01479 810919		

Highlands Worried About Money App – free to download



National Debtline – www.nationaldebtline.org 0808 808 4000

Christians Against Poverty – www.capuk.org

CCAST - www.ccast-highland.co.uk 01862 328006 / 07708 583962

Welfare Support – 0800 090 1004

StepChange – www.stepchange.org 0800 138 1111

BUDGET PLANNER

You may find this tool useful to review your income and expenditure.

Income (weekly/monthly)	
Wages or Salary	£
Wages of Salary (partner)	£
Benefits	£
Other Income	£
Total Income	£

Outgoings (weekly/monthly)	
Rent & Service Charges	£
Council Tax/Water	£
Gas/Electricity	£
Food	£
Phone/Broadband	£
TV subscriptions/licence	£
Clothing/Personal Care	£
Car/Travel	£
Insurances	£
Loan/Credit Card Payments	£
Activities/Leisure	£
Child Maintenance	£
Other	£
Total Outgoings	£